



CenTrak's Connect Pulse™ Mobile is an application available on iOS and Android that is used to view real-time device location and details, aid in battery replacement, and troubleshoot device health for CenTrak's Enterprise Locating and Sensing Services. The app allows users to view if tags are properly activated and online, which devices require a battery change, which devices are under a battery replacement review by the Pulse system, and which, if any, battery replacements failed. In addition, after initial login, the mobile app can be used with limited or no internet connection to perform common tasks. Once internet connection is established, actions made through the app are automatically synchronized with the CenTrak Cloud for saving and further processing. CenTrak's Connect Pulse Mobile App allows customers to leverage their smart devices to:

- View, filter, and sort lists of CenTrak devices and view their name¹, current location¹, battery status, and reporting status
- View device location changes and network reporting in real-time²
- Use mobile device camera to scan CenTrak device barcodes and quickly view information, issues, and if the device requires a battery change
- Confirm if a battery has been replaced, regardless of the current battery status
- View offline devices with troubleshooting steps to help resolve
- Recheck the communication status of a device after resolving offline issues or changing batteries²
- Add notes about the device or if a device needed to be swapped with another device
- Multiple users can use the application at the same time with edits and battery change progress updating automatically
- All changes and updates are processed in real-time, allowing all users to view the most up to date information, eliminating battery changes being performed on the same device more than once
- Download app usage and battery change progress reports
- View device reports and view or edit advanced settings for supported devices³
- Connect to supported devices via Bluetooth to view and change device profile settings^{3,4}

¹ Names and current location are dependent on additional configuration in Pulse to import tag names and monitor names.

² Real-time location updates are dependent on installation and activation of CenTrak's Live Parser real-time data connector and an active internet connection.

³ This functionality is only available for Environmental Monitoring sensors. Advanced functionality is only available to CenTrak-trained staff.

⁴ Editing profile information is only applicable and available when the device is in Wi-Fi only and not Star coverage.

Connect Pulse Mobile supports a multitude of initiatives, including tag activation status, and support for changing batteries while in the Good status (to support battery change workflow during equipment preventative maintenance) and the Less than 90-Day and Less than 30-Day statuses when using the Confirm Replacement button within the app. Devices move to the Under Review list while battery changes are processed through the Connect Pulse algorithms which take on average 2-3 days but up to 11 if devices leave the network coverage or if replacement battery's health is not optimal for performance or longevity. In addition, the app keeps track of which batteries have been changed and if any battery replacement failures occurred. If a failure is detected, an explanation will be provided, and the device will then move back to the low battery status. Users will be able to search for replacement failures through a filter function. Connect Pulse Mobile will make battery changes and updates more efficient and allow staff to spend time focusing on other priorities.



About CenTrak

CenTrak improves healthcare operational efficiency and patient care quality via the industry's most robust and scalable Enterprise Location Services™ offering. CenTrak's technology supports high velocity updates and sub-room level accuracy across the entire healthcare enterprise. CenTrak was named a three-time KLAS category leader for Real-Time Location Systems (RTLS) and a Visionary in the Gartner Magic Quadrant for Indoor Location Services, Global, for the second consecutive year. CenTrak helps world-class healthcare facilities increase productivity, streamline workflows, drive higher patient and staff satisfaction, and reduce costs. There are over 5 million CenTrak devices in use today in over 1700 facilities.



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Compatible with iPhone,
iPad, and iPod touch.



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Requires Android 8.0
or later. Compatible with
Android phones and tablets.

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